

ABSTRACT OF THE DISCLOSURE

The invention provides a method for providing a selected wireless connection between a telematics unit and a call center. The method provides a
5 list of wireless networks with an associated ranking to the telematics unit and determines which wireless networks from the list of wireless networks are available for connection. The method also selects a first channel for a wireless network based on the determination and the associated ranking. The method
10 also monitors the list for available networks and switches to a second channel based on a higher ranked available network.